# 2020 Greenwich Leaders: Global Fixed Income

Q3 2021

The following tables present the 2020 Greenwich Quality Leaders in the United States, Europe, Asia ex-JANZ, Asia ex-Japan, Australia/New Zealand, and Japan, as well as the 2020 Greenwich Excellence Leaders in E-Trading, globally and by region.

#### Greenwich Quality Leaders - 2020



Overall U.S. Fixed-Income Service Quality (714)	U.S. Fixed-Income Research Quality (714)
J.P. Morgan	J.P. Morgan
U.S. Fixed-Income Service Quality — Credit (288)	U.S. Fixed-Income Quality — Emerging Markets (47)
J.P. Morgan	Barclays
	Citi
	J.P. Morgan
U.S. Fixed-Income Service Quality — Rates (158)	U.S. Fixed-Income Quality — Municipals (79)
Citi	Citi
Goldman Sachs	
U.S. Fixed-Income Sales Quality (714)	U.S. Fixed-Income Quality — Securitized (242)
J.P. Morgan	J.P. Morgan
U.S. Fixed-Income Trading Quality (714)	
J.P. Morgan	<del></del>

Note: Numbers in parentheses reflect number of respondents.. Sources: Coalition Greenwich 2020 North American Fixed-Income Investors Study

#### **Greenwich Quality Leaders — 2020**



# **Overall Canadian Fixed-Income Service Quality (90)**

**BMO Capital Markets** 

CIBC

**RBC Capital Markets** 

**TD Securities** 

#### **Canadian Fixed-Income Sales Quality (90)**

**BMO Capital Markets** 

**RBC** Capital Markets

**TD Securities** 

**Canadian Fixed-Income Trading Quality (90)** 

**RBC** Capital Markets

**TD Securities** 

**Canadian Fixed-Income Research Quality (90)** 

**BMO Capital Markets** 

Note: Numbers in parentheses reflect number of respondents. Sources: Coalition Greenwich 2020 North American Fixed-Income Investors Study

## **Greenwich Quality Leaders — 2020**



Overall European Fixed-Income Service Quality (822)	uropean Fixed-Income Sales Quality (822)
---	--

J.P. Morgan

J.P. Morgan

**European Fixed-Income Quality — Credit** (438)

**European Fixed-Income Trading Quality** (822)

J.P. Morgan

Citi

**European Fixed-Income Quality — Rates** (451)

**European Fixed-Income Research Quality (822)** 

J.P. Morgan

J.P. Morgan

Note: Numbers in parentheses reflect number of respondents. Sources: Coalition Greenwich 2020 European Fixed-Income Investors Study

# Greenwich Quality Leaders — 2020



Overall Asian ex-JANZ Fixed-Income Service Quality (660)	Overall Asian ex-Japan Fixed-Income Service Quality (711)
HSBC	BoA Securities
	Citi
	HSBC
	Nomura
Asian ex-JANZ Fixed-Income Quality — Credit (557)	Asian ex-Japan Fixed-Income Quality — Credit (583)
Citi	Citi
HSBC	HSBC
Asian ex-JANZ Fixed-Income Quality — Rates (460)	Asian ex-Japan Fixed-Income Quality — Rates (502)
Citi	Citi
HSBC	HSBC
Asian ex-JANZ Fixed-Income Sales Quality (660)	Asian ex-Japan Fixed-Income Sales Quality (711)
HSBC	HSBC
Asian ex-JANZ Fixed-Income Trading Quality (660)	Asian ex-Japan Fixed-Income Trading Quality (711)
HSBC	Citi
	HSBC
Asian ex-JANZ Fixed-Income Research Quality (660)	Asian ex-Japan Fixed-Income Research Quality (711)
Citi	Citi
HSBC	HSBC

Note: Numbers in parentheses reflect number of respondents. Sources: Coalition Greenwich 2020 Asian Fixed-Income Investors Study

# **Greenwich Quality Leaders — 2020**



Overall Australia/New Zealand Fixed-Income Service Quality (51)	Australia/New Zealand Fixed-Income Trading Quality (51)
National Australia Bank UBS	National Australia Bank
Australia/New Zealand Fixed-Income Sales Quality (51)	Australia/New Zealand Fixed-Income Research Quality (51)
UBS	Commonwealth Bank of Australia

Note: Numbers in parentheses reflect number of respondents. Sources: Coalition Greenwich 2020 Asian Fixed-Income Investors Study

#### Greenwich Quality Leaders - 2020



Overall Japanese Fixed-Income Service Quality —	
Yen Products (312)	

Mizuho Securities

Nomura Securities

**Japanese Fixed-Income Quality — Yen Products — Credit** (175)

Daiwa Securities Mizuho Securities

**Japanese Fixed-Income Quality — Yen Products — Rates** (288)

MUFG Securities
Nomura Securities

Japanese Fixed-Income Sales Quality — Yen Products (312)

Mizuho Securities

**Japanese Fixed-Income Trading Quality — Yen Products** (312)

Mizuho Securities

Japanese Fixed-Income Research Quality — Yen Products (312)

Mizuho Securities Nomura Securities Overall Japanese Fixed-Income Service Quality — Non-Yen Products (162)

Citi

Japanese Fixed-Income Quality — Non-Yen Products — Credit (92)

Cit

SMBC Nikko Securities

**Japanese Fixed-Income Quality — Non-Yen Products — Rates** (136)

Citi

J.P. Morgan

Nomura Securities

Japanese Fixed-Income Sales Quality — Non-Yen Products (162)

Citi

Japanese Fixed-Income Trading Quality — Non-Yen Products (162)

Citi

Japanese Fixed-Income Research Quality — Non-Yen Products (162)

J.P. Morgan

Note: Numbers in parentheses reflect number of respondents. Sources: Coalition Greenwich 2020 Asian Fixed-Income Investors Study

#### Greenwich Excellence Leaders - 2020



#### **Overall Global Fixed-Income E-Trading** Market Penetration (1,013)

	Statistical Rank
Citi	1

#### **Global Fixed-Income E-Trading** Market Penetration — Credit (432)

	Statistical Rank
Citi	1

#### **Global Fixed-Income E-Trading** Market Penetration — Rates (584)

	Statistical Rank
Citi	1T
J.P. Morgan	1T

#### Overall Asian ex-Japan Fixed-Income E-Trading Market Penetration (261)

	Statistical Rank
Citi	1

#### Asian ex-Japan Fixed-Income E-Trading Market Penetration — Credit (140)

	Statistical Rank
Citi	1

#### Asian ex-Japan Fixed-Income E-Trading Market Penetration — Rates (113)

	Statistical Rank
Citi	1

#### **Overall European Fixed-Income E-Trading** Market Penetration (404)

	Statistical Rank
J.P. Morgan	1

#### **European Fixed-Income E-Trading Market Penetration — Credit** (193)

	Statistical Rank
J.P. Morgan	1

#### **European Fixed-Income E-Trading** Market Penetration — Rates (266)

	Statistical Rank
J.P. Morgan	1

#### Overall U.S. Fixed-Income E-Trading Market Penetration (218)

	Statistical Rank
Citi	1

#### **U.S. Fixed-Income E-Trading Market Penetration — Credit** (76)

	Statistical Rank
Citi	1T
Goldman Sachs	1T

#### **U.S. Fixed-Income E-Trading** Market Penetration — Rates (92)

	Statistical Rank
Citi	1

#### **U.S. Fixed-Income E-Trading**

Market Penetration — Agency Pass-Throughs (44)

	Statistical Rank
Morgan Stanley	1

Note: Numbers in parentheses reflect number of respondents. Source: Coalition Greenwich 2020 Fixed-Income Investors Studies for North America, Europe and Asia

#### METHODOLOGY

Interview topics included service provider assessments, trading practices, market trend analysis, and investor compensation.

Interviewees may be asked about their use of and demand for financial products and services and about investment practices in relevant financial markets. Coalition Greenwich compiles the data received, conducts statistical analysis and reviews for presentation purposes in order to produce the final results.

#### **Americas**

Between February and December 2020, Coalition Greenwich conducted in-person interviews with 90 institutional fixed-income investors in Canada, 714 in the United States and 73 in Latin America.

#### Asia

Between April and August 2020, Coalition Greenwich conducted 1,080 interviews with fixed-income investment professionals at domestic and foreign banks, private banks, investment managers, insurance companies, hedge funds, corporations, central banks, and other institutions throughout Asia. Countries and regions where interviews were conducted include Australia/New Zealand, China, Hong Kong/Macau, India, Indonesia, Japan, Malaysia, the Philippines, Singapore, South Korea, Sri Lanka, Taiwan, and Thailand.

### **Europe**

Between April and November 2020, Coalition Greenwich conducted 822 interviews with senior fixed-income investment professionals at banks, fund managers/advisors, insurance companies, corporations, central banks, hedge funds, and other institutions across Europe. Countries where interviews were conducted include Austria, Belgium, Denmark, Finland, France, Germany, Greece, Italy, Luxembourg, Malta, the Netherlands, Norway, Portugal, Spain, Sweden, Switzerland, the United Kingdom, and select interviews conducted in Central & Eastern Europe and the Middle East.

Coalition Greenwich, part of CRISIL Limited (an S&P Global Company) is the leading provider of data, analytics and insights to the financial services industry. We specialize in providing unique, high-value and actionable information to help our clients improve their business results.

Our data focuses on the key metrics required for effective business management: productivity, technology, operations performance, service quality, sales effectiveness, share of wallet, market share, brand, and behavioral trends.

We provide our clients with deep and unique analytical research on their competitors, institutional and corporate clients, and country markets, as well as the underlying performance drivers in areas including headcount, expenses and capital. Our analytics provide a clear, actionable picture of businesses and markets and are valued by boards, strategy teams and top management at leading financial services institutions.

#### About CRISIL

CRISIL is a leading, agile and innovative global analytics company driven by its mission of making markets function better. It is majority owned by S&P Global Inc., a leading provider of transparent and independent ratings, benchmarks, analytics, and data to the capital and commodity markets worldwide.

CRISIL is India's foremost provider of ratings, data, research, analytics, and solutions with a strong record of growth, culture of innovation, and global footprint.

It has delivered independent opinions, actionable insights and efficient solutions to over 100,000 customers through businesses that operate from India, the U.S., the U.K., Argentina, Poland, China, Hong Kong, and Singapore.

For more information, visit www.crisil.com.

## Disclaimer and Copyright

This Report may include statements, estimates and projections with respect to the anticipated future performance of certain companies and as to the market for those companies' products and services. No representation is made as to the accuracy of such statements, assessments, estimates, and projections. Coalition Greenwich disclaims all warranties, expressed or implied, with respect to this Report, including any warranties of merchantability or fitness for a particular purpose arising out of the use of all or any of this Report. Coalition Greenwich accepts no liability whatsoever for any direct, indirect or consequential loss or damage of any kind arising out of the use of all or any of this Report.

The Report contains commercial information only. It is not investment advice and should not be construed as one and has not been prepared with a view to any party making any investment decision based on it. No part of the Report should be considered to be advice as to the merits of any investment decision or any recommendation as to any investment action or decision. It is not investment analysis or research and is not subject to regulatory or legal obligations on the production of, or content of, investment analysis or research. This Report does not constitute nor form part of an offer or invitation to subscribe for, underwrite or purchase securities in any company. Nor should this Report, or any part of it, form the basis to be relied upon in any way in connection with any contract relating to any securities.

The data reported in this document may reflect the views reported to Coalition Greenwich by the research participants. Interviewees may be asked about their use of and demand for financial products and services and about investment practices in relevant financial markets. Coalition Greenwich compiles the data received, conducts statistical analysis and reviews for presentation purposes in order to produce the final results. Unless otherwise indicated, any opinions or market observations made are strictly our own. No portion of these materials may be copied, reproduced, distributed, or transmitted, electronically or otherwise, to external parties or publicly without the permission of Coalition Greenwich. Coalition Greenwich is a part of CRISIL Ltd, an S&P Global company. ©2021 CRISIL Ltd. All rights reserved.

