

# 2019 Greenwich Best Brand Awards for U.S. Small Business Banking

Among More Than 600 Banks Evaluated, 15 Have Distinctive Quality

#### **Best Brand—Overall**

Bank of America Chase

#### **Best Brand—Loans/Lines of Credit**

Bank of America Chase

#### **Best Brand—Cash Management**

Bank of America Chase

### **Best Brand—Ease of Doing Business**

First Citizens Bank First Horizon Frost Bank IBERIABANK Pinnacle Financial Regions Bank Synovus Financial United Bank (WV)

## **Best Brand—Trust**

BMO Harris Bank
First Citizens Bank
First Horizon
FNB Corporation
Frost Bank
Hancock Whitney
IBERIABANK
M&T Bank
Pinnacle Financial
Regions Bank
Synovus Financial
Zions Bancorporation

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Based on over 14,000 interviews with businesses with sales of \$1-10 million across the country. Comparisons are based on all banks covered across the United States.

Best Brand—Overall and by product is awarded to providers that are statistically differentiated in earning consideration among customers and non-customers.

Best Brand—Ease of Doing Business and Trust awards are based on distinctive customer ratings.

The findings reported in this document reflect solely the views reported to Greenwich Associates by the research participants. They do not represent opinions or endorsements by Greenwich Associates or its staff.