

Commercial Banking Highlights - January 2026

The pivot from transactional provider to stable and strategic partner

February 17, 2026

Executive Summary:

Review the latest insights based on interviews with small and mid-sized (\$1- 500MM) company executives covering key issues and their banking relationships.

Methodology:

766 companies were interviewed online in October 2025, representing 335 small businesses (\$1-10 million) and 431 mid-sized companies (\$10-\$500 million).

www.greenwich.com | ContactUs@greenwich.com

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greenwich.com

ContactUs@greenwich.com

Ph +1203.625.5038